

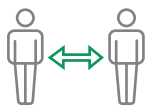


## OUR COMMITMENT TO CLEAN

At TFE Hotels, we want to give every guest that stays with us the peace of mind to know their health and wellbeing is our very top priority.

After all, our hotels have always had rigorous standards for cleaning and safety. And, during the COVID-19 Pandemic, we worked to deliver hygiene protocols over and above the World Health Organisation's Best Practice recommendations.

### WHAT YOU SEE IN OUR HOTELS



Physical  
Distancing



Sanitisation in  
Public Spaces



Hand Sanitiser  
Stations



Online Compendiums,  
Menus and Information



Cashless  
Transactions



Declutter  
Unnecessary Items



Contactless Check-in,  
Cleaning and Room  
Service Delivery



High Touch Points  
Given Extra Attention

### BEHIND THE SCENES



100-point Checklist  
for Deep Cleans



We partner with  
Cleaning Experts



Workplace Health and  
Safety Protocols across  
the Network



Full compliance with  
National/Regional  
Health Legislation



Our Team  
has undergone  
COVID Safe Training



Senior Leadership  
Committee oversees all  
CLEAN TOUCH Activity



Business Continuity  
Audit with Suppliers  
and Partners



Partnered with Diversey  
for professional cleaning  
and hygiene solutions

Our safety culture is firmly embedded in our business and our hygiene standards are as second nature as customer service.

[tfehotels.com/cleantouch](https://tfehotels.com/cleantouch)

WE GIVE YOU OUR FIRM PROMISE AS HOTELIERS THAT, WHEN YOU STAY WITH US, WE WILL LOOK AFTER YOU.